|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Ticket ID** | **Alert Message** | **Severity** | **Details** | **Ticket status** |
| A-2703 | SERVER-MAIL Phishing attempt possible download of malware | Medium | The user may have opened a malicious email and opened attachments or clicked links. | Escalated |

|  |
| --- |
| **Ticket comments** |
| VirusTotal resulted in 58/73 malicious flags by security vendors, with a -211 community score this file is deemed malicious. The overwhelming amount of flags and downvotes this file hash received is enough reason to escalate this ticket. |

### **Additional information**

**Known malicious file hash**: 54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b

**Email**:  
From: Def Communications <76tguyhh6tgftrt7tg.su> <114.114.114.114>

Sent: Wednesday, July 20, 2022 09:30:14 AM

To: <hr@inergy.com> <176.157.125.93>  
Subject: Re: Infrastructure Egnieer role

Dear HR at Ingergy,  
  
I am writing for to express my interest in the engineer role posted from the website.  
  
There is attached my resume and cover letter. For privacy, the file is password protected. Use the password paradise10789 to open.   
  
Thank you,  
  
Clyde West

Attachment: filename="bfsvc.exe"